

support services

EXPERT AFTERSALES ADVICE & SUPPORT

By working with a communications partner like **axisfirst** you will benefit from our expertise and experience to guide and assist you in implementing the right technology for your individual requirements.

In order to ensure ongoing support and maintenance of your equipment, we offer our customers after-sales service in the form of either our **axis® mobicare** or **axis® voicecare** support contracts. These give you telephone and remote assistance on your mobile or landline telephones.

Speak to a member of our Sales Team to discuss how **axisfirst** can add value to your organisation.



COMMUNICATION SOLUTIONS

- Telephone Systems
- Call Centre
- Voicemail & Unified Messaging
- Call Recording
- Voice over IP (VoIP)

MOBILITY SOLUTIONS

- Blackberry
- Windows Mobile
- i-Phone
- Nokia
- Android

DATA SOLUTIONS

- Structured Cabling
- Fibre Optic Cabling
- ADSL/SDSL Broadband
- Mobile Broadband
- Leased Lines
- Local Area Networking
- Wide Area Networking
- Microsoft Windows Server
- Microsoft Exchange Server
- BES Blackberry Enterprise Server

TARIFFS

- Landline
- Business Mobiles

Call **axisfirst** on **01278 421020** for more information.



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TEL/02



www.axisfirst.co.uk/telecoms

telecoms solutions

Sales • Consultancy • Deployment • Support





fixed line & business mobile solutions

CONNECTING YOUR BUSINESS TO THE TELEPHONY YOU NEED

axisfirst is an independent telecoms company offering integrated voice and data communications that enables your business to increase efficiency, improve customer service, and make informed decisions at home, in the office or on the move. Whether you are a start-up business or a multi-site organisation, our dedicated team of industry professionals can work with you to maximise your investment in communication technology.

We provide a range of telephone systems and mobility solutions that grow with your business and that are as flexible as your working methods; enabling your business to embrace remote working, mobile email, and multi-branch operations utilising Voice over IP (VoIP), mobile broadband, and other such technologies. If your customers expect you to be contactable irrespective of geography, we can help you meet these expectations.



BENEFITS

- Telephone systems that grow with your business
- Enabling flexible remote working
- Mobile voicemail to email
- Multi-branch operations utilising Voice over IP

FIXED LINE TELEPHONY

Work smarter not harder by keeping your organisation flexible, innovative, and competitive, without increasing operating costs or capital expense. Whether you are an established business or just starting out, **axisfirst** have a range of solutions for home offices, small offices or multi-site organisations.



By allowing your employees to communicate on all their devices, whether it's a laptop, mobile phone, office phone or home phone, employee productivity will be increased. This flexibility covers all members of staff from receptionist, through to sales and service representatives and their senior executives.

MOBILE TELEPHONY

We are able to provide a complete end-to-end mobile solution for your business. By analysing your current spend, usage and requirement, we can recommend which blend of handsets and airtime providers are appropriate for your business. Our technicians can configure them to your IT systems and then provide ongoing remote management and support.



telecoms solutions for your business needs



OUR DEDICATED TEAM OF TELECOM PROFESSIONALS CAN WORK WITH YOU TO MAXIMISE YOUR INVESTMENT WITH WHICHEVER SOLUTION SUITS YOUR REQUIREMENTS

PROFESSIONAL ACCOUNT MANAGEMENT

We appreciate that your time is valuable, and that dealing with mobile networks and landline providers is often spent on hold, or being transferred from one department to another. Simply place a call to our helpdesk and they will manage lost mobile handsets, changes in network or landline provider, and intermittent faults. They will then call or email you to update you on the progress.



CONSULTANCY

Our team of network architects, product specialists and trainers will all help to advise and implement your project. From working with hundreds of clients, we bring a wealth of knowledge and hands-on experience to your organisation.

“OUR CONSULTING & TRAINING PROVIDES YOU WITH A TOTAL END TO END SOLUTION.”



ANALYSIS SERVICE

Being independent allows us to be completely impartial when we analyse your voice and data communications. This means that we can give you the best advice on how to cut your cost and save money.

- Landline Bills
- Existing Broadband Costs
- Site-to-site data links
- Business mobile usage

