

axis diplomat 2022 Despatch & Delivery Modules

UK Pallets Online Interface

Designed to improve efficiency at the warehouse despatch desk the UK Pallets Online Interface transfers consignment information electronically between **axis diplomat** and the UK Pallets network.



Want to avoid the time and effort of double-keying delivery addresses, contact information and other delivery information? Need to reduce the potential for error? Need to tell a customer how their delivery was shipped? When it will arrive? What its consignment/tracking reference is? The **axis diplomat** UK Pallets Online Interface gives access to consignment information quickly and easily.

Key Benefits

- Speeds the despatch process – Taking the delivery address and other consignment information from that already held in **axis diplomat**, therefore avoiding double key entry.
- Eliminates a potential point of error – If the delivery details are correct on the sales order in **axis diplomat**, then they will be correct when passed into the UK Pallets network
- Real-time operation / real-time information – Provides other users of **axis diplomat** in your organisation with real-time information on what deliveries have (or have not) been despatched, and stops all of those time-wasting phone calls to your despatch desk!

How does it work?

Most carriers, logistics companies and postal services (which we collectively refer to as Delivery Service Providers) provide a method of sending information on consignments directly into their systems electronically. In the case of UK Pallets, **axis diplomat** interfaces via Businesspost's UK Pallets Online web site.

Instead of manually re-keying information on each and every consignment, **axis diplomat** uses information it has already obtained as a part of the sales order and picking processes to transfer consignment information electronically.

UK Pallets



Consigning a Delivery

To consign a delivery you'll need to pass information to UK Pallets:

Delivery address: **axis diplomat** already has these details held against your delivery, having obtained them either from the customer account or during order entry.

Delivery Service: **axis diplomat** allows your choice of delivery service to be selected during order entry, or at any later time prior to consignment. Any request for special delivery arrangements (e.g. Saturday, pre 10:00 etc. can be recorded). The interface takes the delivery method and translates this into the required service.

Number of packages or pallets: **axis diplomat** records the number of pallets in each consignment and passes this information through the interface.

Weight & volume: default values for these are calculated by **axis diplomat** based on the weight & volume information held against the stock records for items on the delivery. These values can be accepted or overridden prior to being passed through to the interface.

Contact name and number: **axis diplomat** uses the customer contact set against the sales order, together with phone number information to automatically provide this information to the interface.

Purchasing Information

The **axis diplomat** UK Pallets Online Interface feature also requires the **axis diplomat** Delivery Service Provider Interfaces Foundation feature.

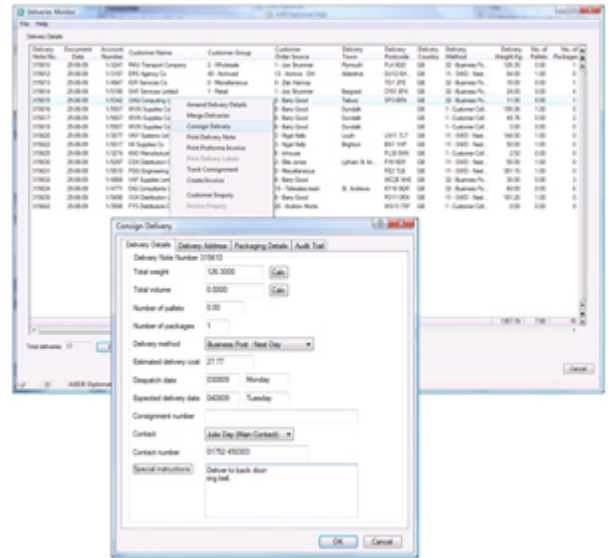


Fig 1 - **axis diplomat** Deliveries Monitor showing "Consign Delivery" option

To provide flexibility, the despatch operator can override most information during the consignment process if required.

The UK Pallets Online web site can then be used to upload the consignment information from **axis diplomat** without re-keying.

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Please call us on **0800 668 1934** for further details

01278 421020

sales@axisfirst.co.uk

www.axisfirst.co.uk