

axis diplomat 2018 Despatch & Delivery Modules

TNT 'Express Manager' Interface

Improve efficiency by transferring consignment information electronically between axis diplomat and TNT's Express Manager software.

Want to avoid the time and effort of double-keying delivery addresses, contact information and other delivery information? Need to reduce the potential for error? Need to tell a customer how their delivery was shipped? When it will arrive? What its consignment/tracking reference is? The **axis diplomat** TNT 'Express Manager' Interface gives access to consignment information quickly and easily.



Key Benefits

- Speeds the despatch process Taking the delivery address and other consignment information from axis diplomat, therefore re-keying.
- Eliminates a potential point of error If the delivery details are correct on the sales order in axis diplomat, then they will be correct when passed into the Express Manager system.
- Real-time information Provides other users of axis diplomat in your organisation with real-time information on what deliveries have (or have not) been despatched, and stops all of those time-wasting phone calls to your despatch desk!

Decimates the time spent providing consignment and tracking information to customers – Empowers your customers to track their own consignments, and empowers your customer services staff by providing quick and easy access to delivery & tracking information

How does it work?

Most carriers, logistics companies and postal services (which we collectively refer to as Delivery Service Providers) provide a method of sending information on consignments directly into their systems electronically. In the case of TNT, **axis diplomat** interfaces directly with TNT's 'Express Manager' software.

Instead of manually re-keying information on each and every consignment, axis diplomat uses information it has already obtained as a part of the sales order and picking processes to transfer consignment information electronically.

Information passed back to **axis diplomat** (e.g. the consignment number) is stored and used to provide an interface into tracking and Proof of delivery.

Consigning a Delivery

To consign a delivery you'll need to pass information to TNT

Delivery address: (Including the postal town, post code and country code for international consignments): **axis diplomat** already has all of these details held against your delivery, having obtained them either from the customer account or during order entry.

Delivery Service: axis diplomat allows your choice of delivery service to be selected during order entry, or at any later time prior to consignment. Any request for special delivery arrangements (e.g. Saturday, pre 09:30 etc. can be recorded). The interface takes the delivery method and translates this into the required service.

Number of packages or pallets: axis diplomat records the number of packages or pallets in each consignment and passes this information through the interface.

Weight & volume: Default values for these are calculated by axis diplomat based on the weight & volume information held against the stock records for items on the delivery. These values can be accepted or overridden prior to being passed through to the Express Managerinterface.

Datas .	and the second second	-	the second state of the second state	-	1000	and in the local data	-	-		_	_	
- 140												
(stray) local												
(heli-etc.)	frequences.	Annual	Culture Rene	(alian)	(hites)	Patrices.	interes.	100.00	10.0	fatimated.	Conjunct	(advance)
Anna Sa.	100	Sec. 1		Autority .	Courts I	R material Paratian 2	Barger Fa	1.0	Partners,	Deliney Colt	Ranke	-
1000	-	100	ADI Revision (and)		-	1 Category Laborer		- 12		1.0		- 23
100			Aur (Sections Company)	14.47	-	1 manufact	100.00	1.00				-
1000	8-12-12		10% Mehany Lat	100.01	-	8 (handhal	1.48	1.00		1.00		
1000	10.0		Add Brouge Company	0-0.04	-	0 manufact	1.00	1.00		1.00		
1000	8-0-1		Off caption Company		-	1 (resulted	100.0	1.00		1.0		- 10
1000			with Regarding Contract Contractional Contract	10.00	2	U materia facalia 1.0				1.0	AND NOTIFICATION OF	- 10
1000			KIT Reneting Link	100.000	Ξ.	D make front 10					10.00	- 2
1000			to falance units		-	III makes francis 1						
1000			off Spanis London	100.00	-	III makes faculty 1		1.00		1.0		
1000	8-0-5	1.007	that hasher language	10.00	-	0 (ingenified	1.00	1.00		1.00		
1000			the Manageria	111.00		17 manual bauntaria 17	10.0	- 10				-
1000	8.0.0		CALL Producting Co.	The last		8 Put Roathe	1.00	1.8		1.0		-
united of the	80.5	1.000	Kill April Leases	87.44	-	El Index Parally 118	8.6	1.8		1 12	10112-002	- 2
1000		1.000	Cansign Delivery							1.1	-	- 2
-		1.000	consequences of						_			
1000		1.07.00	Delvery Details (Delvery		1					12		
1004	8-0-5	1.000			Lower,					1.00		-
1004		1.010	Delvery Note Number	1,000						1.0		
and a	***	1.0748	Text weight	1.0000		Calculate						-
1004	201	1478				Carrier						
-			Test volume	0.0000		Calculate						
			Name of palety	0.00								
			Surface of packages	1								
-			Calves network	Intellig	Parcel							
		Chel	Educated Schwarz and	-	-							
			Creater Ann	2017	-	under				-		
	1007.04		Equited delivery data							_		_
				-								
			Consymet runber	_								
			Cartad	(Page)	ded							
			Contact-number									
			Special reductions	6774	118965							
							04	Const				

Contact name and number: axis diplomat uses the customer contact set against the sales order, together with phone number information to automatically provide this information to the interface.

To provide flexibility, the despatch operator can override most information during the consignment process if required.

www.axisfirst.co.uk

Historical Delivery Information, Tracking and POD

If you're faced with any volume of customer delivery queries, you'll appreciate the ease of use and speed of access to Tracking and POD information which the interface can provide. A simple right-click option from the customer enquiry "Deliveries" tab, allows access directly into TNT's on-line tracking system for a specific consignment.

Purchasing Information

The axis diplomat TNT Express Manager Interface feature also requires the axis diplomat Delivery Service Provider Interfaces Foundation feature.



Please call us on **0800 668 1934** for further details

sales@axisfirst.co.uk

Copyright © 2018, Systems Axis Limited. Axis is a registered trademark of Systems Axis Limited. Axis First, axis diplomat and axis vMerchant are trademarks of Systems Axis Limited. Microsoft and Windows are registered trademarks of Microsoft Corporation. All other product names are trademarks of their respective owners. Document Reference: 16723

🕜 01278 421020