

axis diplomat 2018 Despatch & Delivery Modules

Despatch & Delivery Management

See in real-time a list of orders that have been picked and are awaiting despatch, record information on the packaging used for the delivery and estimate the cheapest delivery method for a consignment by comparing different carrier's prices.

Key Benefits

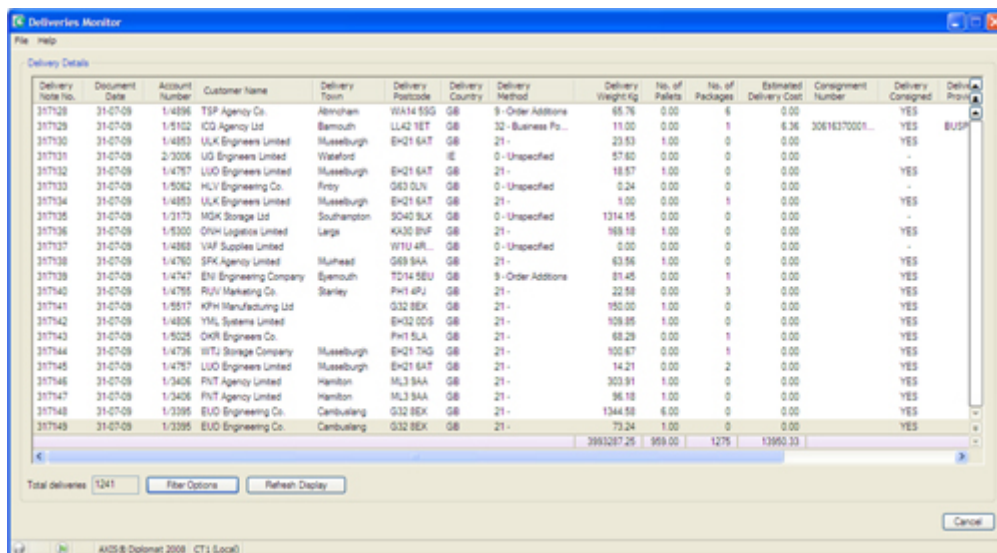
- Ease of recording despatch, packaging and delivery information – As each delivery is consigned to a chosen delivery method, information on the consignment may be recorded; this includes characteristics such as weight, number of packages and carrier's consignment number/reference. You may also choose to record information on the packaging used for the delivery i.e. how many boxes of which size have been used, and the system will then down-date your stock of these automatically.
- Delivery Cost Control – Estimated delivery costs are calculated by **axis diplomat** by translating the rates you pay your carrier into a defined structure held within the software.
- Consigning Deliveries – As each delivery is consigned to a chosen delivery method, specific information can be recorded; this includes characteristics such as weight, number of packages and the carrier's consignment number/reference.
- Real-time operation / real-time information – Provides other users of **axis diplomat** in your organisation with real-time information on what deliveries have (or have not) been despatched and stops all of those time-wasting phone calls to your despatch desk!

How does it work?

At the core of these facilities is a "Deliveries Monitor" allowing your despatch desk or anyone in your organisation, to see a real-time list of orders that have been picked and awaiting despatch. Despatch may be by consignment to any valid delivery method you have defined on your system; this might be a carrier, an in-house delivery method (your own lorry or van fleet) or via other methods such as "Customer Collection".

Extended Features

This feature can optionally be further extended to interface directly with a number of carrier company's own software packages so that consignment information is passed from **axis diplomat** to the carrier without any need for rekeying. More information on this feature can be found in our Delivery Service Provider Interface fact sheet.



The screenshot shows the 'Deliveries Monitor' window with a 'Delivery Details' tab. It contains a table with columns: Delivery Note No., Document Date, Account Number, Customer Name, Delivery Town, Delivery Postcode, Delivery Country, Delivery Method, Delivery Weight Kg, No. of Pallets, No. of Packages, Estimated Delivery Cost, Consignment Number, Delivery Consigned, and Delivery Provider. The table lists various delivery records for different customers and locations. At the bottom, there are buttons for 'Filter Options' and 'Refresh Display', and a status bar showing 'Total deliveries: 1241'.

Delivery Note No.	Document Date	Account Number	Customer Name	Delivery Town	Delivery Postcode	Delivery Country	Delivery Method	Delivery Weight Kg	No. of Pallets	No. of Packages	Estimated Delivery Cost	Consignment Number	Delivery Consigned	Delivery Provider
317128	31-07-09	1/4896	TSP Agency Co.	Abraham	WA14 5SG	GB	9 - Order Additions	65.76	0.00	6	0.00		YES	
317129	31-07-09	1/5102	ICG Agency Ltd	Barnouth	LL42 1ET	GB	32 - Business Po...	11.00	0.00	1	6.36	30616370001...	YES	BUSP
317130	31-07-09	1/4893	UK Engineers Limited	Musselburgh	EH21 6AT	GB	21 -	23.53	1.00	0	0.00		YES	
317131	31-07-09	2/3006	UG Engineers Limited	Watford		IE	0 - Unspecified	57.60	0.00	0	0.00		-	
317132	31-07-09	1/4797	LUO Engineers Limited	Musselburgh	EH21 6AT	GB	21 -	18.57	1.00	0	0.00		YES	
317133	31-07-09	1/5062	MLJ Engineering Co.	Ferry	G83 5LX	GB	0 - Unspecified	0.24	0.00	0	0.00		-	
317134	31-07-09	1/4893	UK Engineers Limited	Musselburgh	EH21 6AT	GB	21 -	1.00	0.00	1	0.00		YES	
317135	31-07-09	1/3173	MDK Storage Ltd	Southampton	SO40 5LX	GB	0 - Unspecified	1314.15	0.00	0	0.00		-	
317136	31-07-09	1/5300	GNH Logistics Limited	Largo	KA20 8NF	GB	21 -	169.18	1.00	0	0.00		YES	
317137	31-07-09	1/4898	VAF Supplies Limited	W10 4RL		GB	0 - Unspecified	0.00	0.00	0	0.00		-	
317138	31-07-09	1/4760	SPK Agency Limited	Murhead	G69 5AA	GB	21 -	63.56	1.00	0	0.00		YES	
317139	31-07-09	1/4747	ENI Engineering Company	Blenmouth	TD14 5BU	GB	9 - Order Additions	81.45	0.00	1	0.00		YES	
317140	31-07-09	1/4785	R/V Marketing Co.	Stanley	PH1 4PJ	GB	21 -	32.58	0.00	3	0.00		YES	
317141	31-07-09	1/5517	KPH Manufacturing Ltd		G32 8EX	GB	21 -	150.00	1.00	0	0.00		YES	
317142	31-07-09	1/4806	YML Systems Limited		EH32 0DS	GB	21 -	109.85	1.00	0	0.00		YES	
317143	31-07-09	1/5025	CHR Engineers Co.		PH1 5LA	GB	21 -	68.29	0.00	1	0.00		YES	
317144	31-07-09	1/4736	WITJ Storage Company	Musselburgh	EH21 7AG	GB	21 -	100.67	0.00	1	0.00		YES	
317145	31-07-09	1/4757	LUO Engineers Limited	Musselburgh	EH21 6AT	GB	21 -	14.21	0.00	2	0.00		YES	
317146	31-07-09	1/3406	PHT Agency Limited	Hamilton	ML3 5AA	GB	21 -	303.91	1.00	0	0.00		YES	
317147	31-07-09	1/3406	PHT Agency Limited	Hamilton	ML3 5AA	GB	21 -	96.18	1.00	0	0.00		YES	
317148	31-07-09	1/3395	EUD Engineering Co.	Cumbulant	G32 8EX	GB	21 -	1344.58	4.00	0	0.00		YES	
317149	31-07-09	1/3395	EUD Engineering Co.	Cumbulant	G32 8EX	GB	21 -	79.24	1.00	0	0.00		YES	
								2891287.25	959.00	1279	13960.33			

Estimated Delivery Charges

Estimated delivery costs are calculated by **axis diplomat** ** by translating the rates you pay to your carrier into a defined structure held within the software. The structure handles all the complexities of different charges for different delivery zones (by postcode) within the UK, and internationally (by country code) for different classes of service i.e. next day, 2 day, 3 day, before 10:00, before noon, Saturday delivery etc. It handles price structure based on flat prices per package (or pallet) up to a defined weight and rate structure based on prices per kilo. It handles discounts you may have in place or such things as multiple packages or pallets to the same delivery address. It adds fuel surcharges or offshore surcharges etc.

Detailed Delivery Information

The Customer Enquiry function gains an additional tab "Deliveries", to enable quick and easy access to the delivery history on a specific customer account. This is designed to help customer service teams answer queries on the shipment or goods as efficiently as possible. Information provided includes the despatch date, the expected delivery date (based on the class of delivery service used i.e. next day, two day, three day etc.), the **axis diplomat** delivery number, the carrier's consignment number and the **axis diplomat** Invoice number.

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