

AXIS Diplomat

Despatch & Delivery Management

Despatch & Delivery Management builds on the “Delivery Methods” feature to provide the facilities required to run a busy warehouse despatch desk.

Want to see in real-time a list of orders that have been picked and are awaiting despatch? Need to record information on the packaging used for the delivery? Need to estimate the cheapest delivery method for a consignment by comparing different carrier's prices?

› **Key benefits:**

- › **Ease of recording despatch, packaging and delivery information** – As each delivery is consigned to a chosen delivery method, information on the consignment may be recorded; this includes characteristics such as weight, number of packages and carrier's consignment number/reference. You may also choose to record information on the packaging used for the delivery i.e. how many boxes of which size have been used, and the system will then down-date your stock of these automatically.
- › **Delivery Cost Control** – Estimated delivery costs are calculated by AXIS Diplomat by translating the rates you pay your carrier into a defined structure held within the software.
- › **Consigning Deliveries** – As each delivery is consigned to a chosen delivery method, specific information can be recorded; this includes characteristics such as weight, number of packages and the carrier's consignment number/reference.
- › **Real-time operation / real-time information** – Provides other users of AXIS Diplomat in your organisation with real-time information on what deliveries have (or have not) been despatched and stops all of those time-wasting phone calls to your despatch desk!

How does it work?

At the core of these facilities is a “Deliveries Monitor” allowing your despatch desk or anyone in your organisation, to see a real-time list of orders that have been picked and awaiting despatch. Despatch may be by consignment to any valid delivery method you have defined on your system; this might be a carrier, an in-house delivery method (your own lorry or van fleet) or via other methods such as “Customer Collection”.



This feature can optionally be further extended to interface directly with a number of carrier company's own software packages so that consignment information is passed from Diplomat to the carrier without any need for re-keying. More information on this feature can be found in our *Delivery Service Provider Interface* fact sheet.

Detailed Delivery Information

The Customer Enquiry function gains an additional tab "Deliveries", to enable quick and easy access to

the delivery history on a specific customer account. This is designed to help customer service teams answer queries on the shipment or goods as efficiently as possible. Information provided includes the despatch date, the expected delivery date (based on the class of delivery service used i.e. next day, two day, three day etc.), the AXIS Diplomat delivery number, the carrier's consignment number and the AXIS Diplomat Invoice number.

Delivery Note No.	Document Date	Account Number	Customer Name	Delivery Town	Delivery Postcode	Delivery Country	Delivery Method	Delivery Weight Kg	No. of Pallets	No. of Packages	Estimated Delivery Cost	Consignment Number	Delivery Consigned	Deliv. Prov.
317128	31-07-09	1/4896	TSP Agency Co.	Altrincham	WA14 5SG	GB	9-Order Additions	65.76	0.00	6	0.00		YES	
317129	31-07-09	1/5102	CG Agency Ltd	Barnouth	LL42 1ET	GB	32-Business Po...	11.00	0.00	1	6.36	30616370001...	YES	BUSP
317130	31-07-09	1/4883	ULK Engineers Limited	Museburgh	EH21 6AT	GB	21-	23.83	1.00	0	0.00		YES	
317131	31-07-09	2/3005	UG Engineers Limited	Wateford		IE	0-Unspecified	57.60	0.00	0	0.00		-	
317132	31-07-09	1/4787	LUO Engineers Limited	Museburgh	EH21 6AT	GB	21-	18.57	1.00	0	0.00		YES	
317133	31-07-09	1/5062	HJV Engineering Co.	Friny	G63 0LN	GB	0-Unspecified	0.24	0.00	0	0.00		-	
317134	31-07-09	1/4853	ULK Engineers Limited	Museburgh	EH21 6AT	GB	21-	1.00	0.00	1	0.00		YES	
317135	31-07-09	1/3173	MGR Storage Ltd	Southampton	SO40 5LX	GB	0-Unspecified	1314.15	0.00	0	0.00		-	
317136	31-07-09	1/5300	ONH Logistics Limited	Largs	K430 8NF	GB	21-	163.18	1.00	0	0.00		YES	
317137	31-07-09	1/4888	VAF Supplies Limited		W10 4R...	GB	0-Unspecified	0.00	0.00	0	0.00		-	
317138	31-07-09	1/4760	SFK Agency Limited	Muirhead	G69 8AA	GB	21-	63.56	1.00	0	0.00		YES	
317139	31-07-09	1/4747	EVN Engineering Company	Eyemouth	TD18 7BU	GB	9-Order Additions	61.45	0.00	1	0.00		YES	
317140	31-07-09	1/4755	RUN Mfg Services Co	Starley	PH17 4PJ	GB	21-	22.59	0.00	3	0.00		YES	
317141	31-07-09	1/5517	KPH Manufacturing Ltd		G32 8EX	GB	21-	150.00	1.00	0	0.00		YES	
317142	31-07-09	1/4506	VNL Systems Limited		EH32 0DS	GB	21-	109.85	1.00	0	0.00		YES	
317143	31-07-09	1/5028	OVR Engineers Co.		PH1 5LA	GB	21-	68.29	0.00	1	0.00		YES	
317144	31-07-09	1/4736	WTJ Storage Company	Museburgh	EH21 6AT	GB	21-	100.67	0.00	1	0.00		YES	
317145	31-07-09	1/4757	LUO Engineers Limited	Museburgh	EH21 6AT	GB	21-	14.21	0.00	2	0.00		YES	
317146	31-07-09	1/3406	FNIT Agency Limited	Hamilton	ML3 9AA	GB	21-	303.91	1.00	0	0.00		YES	
317147	31-07-09	1/3406	FNIT Agency Limited	Hamilton	ML3 9AA	GB	21-	36.18	1.00	0	0.00		YES	
317148	31-07-09	1/3395	EUD Engineering Co.	Cambuslang	G32 8EX	GB	21-	1344.58	6.00	0	0.00		YES	
317149	31-07-09	1/3395	EUD Engineering Co.	Cambuslang	G32 8EX	GB	21-	73.24	1.00	0	0.00		YES	
								3883287.25	959.00	1275	13860.33			

Total deliveries: 1241 Filter Options Refresh Display

Deliveries Monitor Screen

Estimated Delivery Charges

Estimated delivery costs are calculated by AXIS Diplomat** by translating the rates you pay to your carrier into a defined structure held within the software. The structure handles all the complexities of different charges for different delivery zones (by postcode) within the UK, and internationally (by country code) for different classes of service i.e. next day, 2 day, 3 day, before 10:00, before noon, Saturday delivery etc. It handles price structure based on flat prices per package (or pallet) up to a defined weight and rate structure based on prices per kilo. It handles discounts you may have in place for such things as multiple packages or pallets to the same delivery address. It adds fuel surcharges or offshore surcharges etc.

Purchasing Information

The AXIS Diplomat *Despatch & Delivery Management* feature is available for Axis Diplomat 2008 or later. Part code AXDB1AF496.

** These delivery services and their rate structures are defined within AXIS Diplomat using an XML file format known as the Delivery Service Provider (DSP) XML schema.

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