

## Blackberry Devices



### Real Time Mobile Email

*Blackberry was the first company to introduce real-time push Email to a mobile device in the UK. With offerings for companies with or without their own email server; Blackberry has solutions for every size of business. The ability to receive email on the move has had a very positive impact on modern business providing savings in both time and money. This technology ensures you are kept in the loop even when you are out of the office.*

#### What is a Blackberry Device?

A Blackberry device is a mobile device that combines both voice and data communications. It integrates Email, Web-Browsing, Text Messaging and Telephony Services in an all-in-one style phone.

#### What are Blackberry Internet Services?

The Blackberry Internet Service is a hosted service that provides you access to business email without the need for setup or ongoing maintenance.

The service allows for up to 10 email accounts from various POP3 providers, SMS text messaging and Instant Messaging between other Blackberry users.



#### What is a Blackberry Enterprise Server?

For companies who wish to maintain control and integrate with your existing email server, a Blackberry Enterprise Server can be added to your network to interface between your Blackberry devices and your network.

This is a dedicated server running Blackberry software that forwards emails to your Blackberry devices from your existing email solution.

#### What are the benefits of Blackberry?

With Blackberry devices you can stay connected to your customers, colleagues and associates while you are out of the office or even traveling abroad.

Accessing and responding to email on the move increases your productivity and improves customer service. This can reduce or eliminate the need to return to the office after an appointment simply to catch up on your email.

If you use a Blackberry Enterprise Server you remotely look up contacts in your Global Address Book or Lotus Notes Address Book and can synchronise via a cradle and your PC when you are back home or in the office.

## What Blackberry devices are there?

The choice of Blackberry device is dependent on your airtime provider. The devices fall into two styles of device; either a full Qwerty Keyboard or a device that has two Alphabetic or Numeric characters per key.



The above devices are a Blackberry 8800 shown on the left and a Blackberry Pearl shown on the right.

## Can I use Microsoft documents on a Blackberry device?

It is possible view document attachments such as Microsoft Word, Excel and PowerPoint as well as Adobe PDF files. Recent enhancements to this functionality now enable PowerPoint slides to be shown in their original format to give the full impact of the presentation on your Blackberry device.

However as yet it is not possible to make amendments to documents from your Blackberry devices.

## Can Axis First configure and install these devices and train our staff?

At Axis First, we have a dedicated team of engineers who can configure Blackberry Internet Services or install a Blackberry Enterprise Server.

We offer training on Blackberry devices to maximise the return on your investment and enable your employees to gain the best possible use from the technology.

## What other services does Axis First offer?

In order to determine the most cost-effective call plans for your business involves analysing your current bills from your fixed line and mobile providers. At Axis First we have software tools that perform this analysis and produce a usage profile. We offer this as a Free Consultation exercise to new and existing customers.

As independent advisors, we work with the major UK airtime providers enabling us to recommend the most appropriate devices, tariffs and advice for your business.

Speak to a member of our Sales Team for more information on 01278 421020 or visit our website at [www.axisfirst.co.uk/convergence/mobility](http://www.axisfirst.co.uk/convergence/mobility)



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