

AXIS MobiCare & MobiCover

Managing your Fleet of Mobile Phones

There is no doubting that Mobile Phones have brought about huge changes in how business is conducted in today's world. By using their ability to access email, the Internet, and specialist applications, mobile devices can enable your field based personnel to be far more productive and responsive. Therefore when a device is out of service due problems such as software issues, loss, theft or accidental damage, it can have far reaching effects on the efficiency of your business. At AXIS First we are very aware of this, so we offer you a range of services to protect your mobile assets.

What is AXIS MobiCare?

AXIS MobiCare gives your business access to a team of engineers who will configure, manage, and provide a technical support service, for your entire fleet of mobile devices.



What is included with AXIS MobiCare?

Telephone Based Technical Support

If a device has performance or software issues, you will have access to our team of highly skilled technical engineers who will be able to give full product support.

Loan Device*

If a device needs to be dispatched for repair/replacement under the manufacturer's warranty, a loan device will be configured and dispatched to the remote user to get them "back up and running" until the original device can be returned in full working order.

Configuration

If a device is replaced under the manufacturer's warranty we will configure the replacement device for the user. We will also re-configure existing devices for new users and role changes.

Remote Software Management**

Our Technical Engineers can access compatible devices remotely and update software, settings etc. and even remotely wipe the device of data or software in the event of loss or theft.

Why do I need AXIS MobiCare?

As the number of software applications and types of mobile devices increases, management of this within a business becomes more difficult. AXIS MobiCare can be used to totally manage your Mobile device fleet. At AXIS First we understand the challenges, concerns and costs associated with managing a fleet

of mobile devices, and AXIS MobiCare removes the administrative headache away from you, allowing you to focus on your business.

How much does AXIS MobiCare cost?

This depends on how many and what type of devices you have, and whether the Remote Management Software is required. Once this is set up we charge a small monthly management fee for each device on your contract, ranging from £5.00 to £10.00 dependant on device type.



What is AXIS MobiCover?

AXIS MobiCare offers businesses insurance against theft, loss and accidental damage for their fleet of mobile devices.

Why do I need AXIS MobiCover?

Replacing and configuring mobile devices due to theft, loss or accidental damage can be a costly business.

AXIS MobiCover will cover the repair or replacement of all your mobile devices, worldwide, for a small monthly cost.

How much does AXIS MobiCover cost?

This depends on how many and what type of devices you wish to cover. Costs vary from £2.49 to £7.99 per month per device.

What is included with AXIS MobiCover?

Accidental Damage***

The repair or replacement of the device, including damage caused by "liquid ingress".

Theft***

The replacement and deployment of a device if stolen, including theft from a vehicle.

Accidental Loss***

Replacement and deployment of a device that is lost.



* Loan devices may not be fully featured.

** Remote Software Management is only available for compatible devices. Requires working Internet service. Please ask for details.

*** £25 excess fee applies.

Full terms and conditions are available at:

www.axisfirst.co.uk/mobicareandmobicoversandcs

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